

How to Register for Practice Login Credentials on the PCF PECS Website



Primary Care First (PCF) Patient Experience of Care Survey (PECS) (CAHPS® with PCF supplemental items)
The official website for news and information about the PCF PECS Survey

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Welcome to the official site of the Primary Care First (PCF) Patient Experience of Care Survey (PECS) (CAHPS® with PCF supplemental items)

The Primary Care First (PCF) Patient Experience of Care Survey (PECS) (CAHPS® with PCF supplemental items) is designed to measure the experiences of people receiving care from Practice Sites participating in the Primary Care First (PCF) model. Beginning in 2021, the PCF PECS is conducted for PCF Practice Sites by survey vendors approved by the Centers for Medicare & Medicaid Services (CMS).

For more information on the background of the PCF PECS and participation requirements visit the [About PCF PECS](#) page. For information about how to become an approved PCF PECS vendor, please click on the [Vendor Application Process](#) link under the "General Information" tab above.

Viewers are encouraged to check this site, which is the official website for PCF PECS, regularly for updated information about PCF PECS.

For more information, please contact pcfpecs@rti.org or call 1-833-997-2715.

For information about the availability of auxiliary aids and services, please visit: <http://www.medicare.gov/about-us/medicare-requirements-from-discrimination-act>

Quick Links

- Approved Survey Vendors



1. Click "Practice Sites" in the top menu bar.
2. Click "Practice Site User Registration."

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Practice Site User Registration

Primary Care First (PCF) Patient Experience of Care Survey (PECS) Practice Site Website User Credentials Registration Process

To obtain user credentials to access the private links on the PCF PECS website, each practice site must designate a staff member to be its PCF PEC Survey Administrator and have that person register by completing the information below. After you submit this registration form, the system will take you to a dashboard specifically created for your practice site. The dashboard will contain instructions for completing the next steps in the registration process.

Note that the PCF PECS Team will send user credentials to the registered PCF PEC Survey Administrator via an e-mail message as soon as this online form is submitted.

Survey Administrator First Name:

Survey Administrator Last Name:

Survey Administrator Email:

Confirm Email:

Survey Administrator Phone:

Please create and enter below a username and password that you would like to use to be able to access private links and forms on this website.

Requested Username:

Password (minimum 8 characters):

Confirm Password:

I'm not a robot



Submit

3. Fill out the information for the Survey Administrator, creating a new username and password.
4. Click "Submit." You will receive an email confirmation welcoming you to the PCF PECS website.