PCF PECS Implementation Timeline

Activity	Date(s)
Vendor Application, Approval and Authorization	01/03/22 - 06/30/22
Survey vendor application period	01/03/22 - 02/04/22
Introduction to PCF PECS Training for Vendors" self-paced webinar (for	03/07/22 – 03/11/22
conditionally approved vendors)	03/07/22 - 03/11/22
PCF PEC Survey Vendor Update Training webinar (for fully approved	03/09/22
vendors)	03/03/22
Deadline for conditionally approved vendors to complete training	03/11/22
certification exam	
Vendor list on PCF PECS website and PCF Connect is updated with	03/18/22
conditionally approved vendors	03/10/22
Practices authorize a vendor for the PY22 PEC Survey ¹	03/21/22 – 06/30/22
Vendors submit Quality Assurance Plans (QAPs)	03/10/22 - 05/19/22
Returning vendors prepare and submit updated QAPs	03/10/22 – 03/18/22
New vendors prepare and submit QAPs	03/07/22 – 03/25/22
Returning vendors revise and resubmit QAPs, if needed	04/04/22 - 04/08/22
New vendors revise and resubmit QAPs, if needed	04/11/22 – 04/15/22
Final vendor list is available on PCF PECS website and PCF Connect with	05/19/22
list of fully approved vendors	00/19/22
Sample files are posted to PCF PEC Survey website for vendors	09/09/22 - 09/14/22
Patient Data Collection by Survey Vendors	09/26/22 - 12/18/22
Teaser postcard mailing	09/26/22 - 09/30/22
Help Desk open	09/27/22 – 12/18/22
1st Questionnaire mailing	10/03/22 – 10/07/22
Reminder/Thank you postcard mailing	10/10/22 – 10/14/22
2nd Questionnaire mailing	10/31/22 – 11/04/22
CATI non-response follow up	11/21/22 – 12/18/22
Vendor Oversight	09/26/22 - 01/31/23
PCF PECS team conducts virtual site visits	09/26/22 – 12/18/22
PCF PECS team monitors CATI interviews	11/21/22 – 12/18/22
Vendors submit interviewer monitoring documentation	01/31/23
Data Submission	10/24/22 - 03/02/23
1st interim data submission due from vendors	10/24/22
2nd interim data submission due from vendors	11/29/22
Vendors conduct internal data quality checks and prepare data submission	12/19/22 - 01/16/23
Deadline for survey vendors to submit final PY22 patient survey data to PECS team	01/17/23

¹ Only PCF Practice Sites that will be switching to a different survey vendor and those that will be participating in PCF for the first time will need to complete the online Vendor Authorization form.