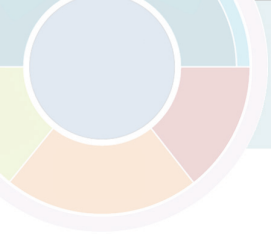


PEC Survey Implementation Timeline for PY 2025

Activity	Date(s)
Vendor Application, Approval and Authorization	01/03/25—07/25/25
Survey vendor application period	01/03/25—01/31/25
PCF PEC Survey team reviews survey vendor applications	02/03/25—02/07/25
New survey vendors receive conditional approval	02/17/25
Self-guided "Introduction to PCF PEC Survey Training for Vendors" recorded webinar released for new (conditionally approved) vendors	03/03/25—03/07/25
PCF PEC Survey team conducts live "Survey Vendor Update Webinar Training" for returning (fully approved) vendors	03/05/25
Vendors submit Quality Assurance Plans (QAPs) and Survey Materials	03/21/25—07/18/25
Returning vendors prepare updated QAPs	03/21/25—03/28/25
New vendors prepare QAPs	03/21/25—03/28/25
Returning vendors resubmit QAPs, if needed	04/14/25—04/25/25
New vendors resubmit QAPs, if needed	04/14/25—04/25/25
Returning vendors submit templates of mail and telephone materials	06/20/25
New vendors submit templates of mail and telephone materials	07/18/25
Vendor Authorization by Practices	03/10/25—06/20/25
Vendor list on PCF PEC Survey website and PCF Connect is updated with new (conditionally approved) vendors	03/13/25
Final vendor list for PY 2025 is published on PCF PEC Survey website and PCF Connect with fully approved vendors	05/13/25
Vendor authorization open to practices who wish to change survey vendors or sign up for a new survey vendor	03/10/25—06/20/25
Patient Roster Submission and Sampling	05/12/25—09/22/25
Patient roster submission open to practices in PCF Portal	05/12/25—06/27/25
Sample files are posted to PCF PEC Survey website for vendors	09/09/25
Survey vendors conduct batch tracing and print survey materials	09/09/25—09/22/25
Patient Data Collection by Survey Vendors	09/22/25—12/16/25
Teaser postcard mailing	09/22/25—09/26/25
Help Desk opens	09/23/25
1st Questionnaire mailing	09/29/25—10/03/25
Reminder/Thank you postcard mailing	10/06/25—10/10/25
2nd Questionnaire mailing	10/27/25—10/31/25



Activity	Date(s)
Initiate telephone follow-up by CATI for nonrespondents to mail survey (1st attempt must occur during this time)	11/17/25—11/23/25
Conduct additional telephone follow-up by CATI for all non-respondents to mail survey	11/24/25—12/16/25
All mail and telephone data collection ends; Help Desk closes	12/16/25
Survey Vendor Oversight	09/22/25—01/30/26
PCF PEC Survey team conducts virtual site visits	09/22/25—12/12/25
PCF PEC Survey team monitors CATI interviews	11/17/25—12/16/25
Survey vendors submit documentation of interviewer training (including HIPAA training)	12/05/25
Survey vendors submit interviewer monitoring documentation	01/30/26
Data Submission	10/20/25—01/16/26
1st interim data submission due from survey vendors	10/20/25
2nd interim data submission due from survey vendors	11/26/25
Period for survey vendors to conduct internal data quality checks and prepare data submission	12/17/25—01/16/26
Deadline for survey vendors to submit final PY 2025 patient survey data to PEC Survey team	01/16/26